



1st level of abuse - e.g. problem of wages, delayed wages, breaching of the worker's contract

1. Examine abuse level violence, and assess the risk involved for LPN.
2. Establish the facts of the case received.
3. Arrange a meeting between the worker and employer to reconcile and find collaborative solution.
4. In case of disagreement, present the case in a provincial court to be examined and judged based on the law.

2nd level of abuse – e.g. unlawful detention, physical abuse

1. Related government units need to intervene in cases of severe violence.
2. Establish the facts of the case received
3. Coordinate with all related sectors to solve the problem - e.g. the Ministry of Labour, and the Department of Labour Protection and Social Welfare
4. Arrange a meeting between the worker and employer to inquire about situation and find evidence for litigation
5. Begin the prosecution process

Cases pursued by labourers themselves

1. Individual must be able to communicate in written and spoken Thai
2. Provided with information about offices that can assist - e.g. the Department of Labour Protection and Social Welfare
3. Arrange a meeting at the department to inquire about situation, encourage corroboration, and ensure the case gets delivered to the appropriate department
4. The labourer may request advice and information from the LPN's Counseling Center.
5. Follow up and report the outcome