II. Labour Center & Seafarers Action Center - LPN

- Migrant worker having a problem

Volunteer network/migrant worker/parent network/leader

- Call to complain via LPN's phone number/Burmese interpreter's/LPN staff's

Employer/work place/volunteer/monitoring network

- Coordinator bring the case into the counseling center

- Walk to LPN lab our center, labour counseling center

Resolution processes

Case related to Labour Protection Act
1. Receive, thus examine by questioning and record the case
2. In case of wage related/ lay off/changing employer
3. Find a solution
   - Reconciliation
   - Legal aid in prosecution
   - To sue for damages
   - To coordinate with partners
4. Assistance conclusion
   Situation of labour right violation
5. Follow up the restoration
   Repatriation/ in case of the disabled/follow up their lives after lay off/social justice

Case of perpetration against child and youth (woman) General case; document losing/disappearance of person
1. Receive, thus examine the case

In case of parent
- bring them to notify the police
- bring them to meet the inquiry officials
- Litigation

In case of child
- coordinate with governmental shelter for children and family/hospital/inquiry officials
- bring them to an examination
- get in the process of protection and restoration
2. Provide the legal aid in litigation
3. Repatriate, cure and follow up
4. Conclude and assess the risk

In case of human trafficking
1. Receive and investigate the case
2. Analyze the problem and risk
3. Consider factors related to the risk in providing aid
4. Coordinate with all related sectors
5. Provide legal aid/litigation/labour litigation
6. Restore by coordinating with related governmental organization
7. Conclude and assess the risk to be re-trafficked